

Appearances of Board Members Present:
Andy Adler
Stephen P. David, Jr.
John F. George, Jr.
Norisha K. Glover
Charles Jackson, III
Terry Moore
Don Pierson
A.J. Roy

Staff members present:
Steven Baham
Crystal Dalgo
Marissa Doin
Brenda Guess
Molly Hendricks
Robin Porter
Kelly Raney
Deborah Simmons
Anne Villa

MR. ROY: Good morning. Call to order the Board of Directors of the Louisiana Economic Development Corporation.

Rollcall, please.
MS. SIMMONS: Good morning.
A.J. Roy.

MR. ROY: Here.
MS. SIMMONS: Charles Jackson.
MR. JACKSON: Here.
MS. SIMMONS: Louis Reine.
(No response.)
MS. SIMMONS: John George.
MR. GEORGE: Here.
MS. SIMMONS: Cal Simpson.
(No response.)
MS. SIMMONS: Norisha Glover.
MS. GLOVER: Here.
MS. SIMMONS: Terry Moore.
MR. MOORE: Here.
MS. SIMMONS: Stephen David.
MR. DAVID: Here.
MS. SIMMONS: Secretary Don Pierson.
SECRETARY PIERSON: Present.
MS. SIMMONS: We have a quorum.
MR. ROY: Very good.

Welcome, everyone, and glad we have a quorum and we have a wonderful Board and panel.

The first order of business is approval of the minutes from the November 12 th meeting.

What is the pleasure of the Board?
MR. JACKSON: Move to accept.
MR. ROY: Motion for approval as presented.
MR. DAVID: Second.
MR. ROY: Second.
Any discussion?
(No response.)
MR. ROY: Hearing none, all in favor, "aye."
(Several members respond "aye.")
MR. ROY: All opposed, "nay."
(No response.)
MR. ROY: Without objection.
Any comments from the public?
(No response.)
MR. ROY: Next order of business is inhouse
Small Business Loan Guaranty Program, Hall Builders. You want to give us an update?

MS. RANEY: Good morning, sir. For the benefit of the new Board members, I thought I would just preface the presentation before us by reminding them that you will hear two presentations today. One, Hall

Builders, which was a loan size that fell within the threshold for the inhouse committee to approve the Small Business Loan Guaranty request.

The second presentation you will hear today falls outside of those realms and thresholds, and it will require a Board approval. And so the second presentation today is for the Board to review and take action. And I just wanted to make a distinction as to why you will hear one presentation today, but, yet, take action upon another. So they're two different loan sizes, and, again, $I$ just wanted to reiterate that for the new members present.

MR. ROY: Thank you.
MS. DOIN: Thanks, Kelly.
Good morning, everyone. I have one loan update for you today on Hall Builders, Inc.

Hall Builders is a construction management company. It was founded in 1984 and incorporated in 1988 by its current owner, Rickey Hall. The company's primary business is to perform new construction and renovations on commercial and residential buildings, federal, state and parish government and government municipality projects, in addition to commercial and residential development.

Hall Builders has extensive experience in
disaster recovery. They recently acquired three new contracts for disaster recovery projects related to Hurricanes Laura and Delta.

Community Bank requests a 75 percent LEDC guaranty on a $\$ 250,000$ line of correct. The loan proceeds will be used to start these new projects, backed by accounts receivable. Staff approved this request back in November, which resulted in the creation of two full-time jobs and the retention of 21 jobs.

Are there any questions on Hall Builders?
MR. ROY: Questions, comments?
(No response.)
MR. ROY: Okay. Thank you for that report.
Next order of business is under the Small
Business Loan Guaranty Program, NOLA Detox.
MS. DOIN: Marissa Doin again.
MR. ROY: Perhaps the principals would like to come up. I think they're here.

MS. DOIN: Yes.
So this is a loan guaranty request for NOLA Detox, LLC. I have with me today Dan Forman and Chris Copeland with NOLA Detox beside me, and behind me I have representatives from Hancock Whitney, Hartley Crunk and Michael Laughlin.

MR. ROY: Good morning. Welcome.

MR. COPELAND: Good morning. Thank you for having us today.

MR. ROY: Appreciate you being here.
MS. DOIN: Marissa Doin with staff. My apologies.

NOLA Detox, LLC is a comprehensive addiction and co-occurring disorders treatment center based in New Orleans. This new facility will retain a 32-bed detoxification and residential treatment center, which will include multiple levels of care, including inpatient detoxification, residential treatment, partial hospitalization, ambulatory detox, intensive outpatient treatment and long-term sober housing. Whether addressing opioids and other drugs, including alcohol, NOLA Detox will require a substance abuse treatment program for its patients with Louisiana Medicaid, Medicare and commercial insurances.

Hancock Whitney Bank is requesting a 75 percent LEDC guaranty on a $\$ 1,224,000$ line of credit. LEDC's guaranty portion of 918,000 will be utilized to fund startup expenses for NOLA Detox's new facility. Payroll will account for a large portion of the startup funds, also including a smaller portion for the buildout, inventory and FF\&E. Hancock Whitney will structure the non-revolver into interest-only payments
for 18 months followed by a term of four years amortized over 10.

A UCC-1 will be taken on all business assets, including, but not limited to, inventory, accounts receivable and FF\&E.

We do have our standard contingencies in place with an additional two, a signed lease agreement prior to closing, and bank draws to be limited to the value of the collateralized assets.

Staff recommends approval of this project. In addition to the 50 jobs being created, this funding will help provide aid in the shortage of behavioral healthcare options in New Orleans.

And with that, $I$ 'm going to turn it over to Dan and Chris, and they'll give you more detail on the project. Thank you.

MR. FORMAN: Thank you. My name is Dan Forman. I'm from New Orleans.

MR. COPELAND: I'm Chris Copeland. I'm from New Orleans. We're here representing NOLA Detox.

MR. FORMAN: NOLA Detox, again, is a 32-bed residential treatment center we're opening in New Orleans. We've been working with New Orleans Business Alliance, GNO, Inc., Algiers Economic Development Association for the past year to identify a site for
this. We do have a lease on a 16,000-square-foot space that's been open for many years in Algiers, the West Bank of New Orleans, and we're very excited about this opportunity. We feel it will serve our community while generating a significant profit as well for our organization.

We know that there's been a sharp rise in drug deaths since the pandemic started. You know, a lot of the spotlight on healthcare has been put onto COVID, and without the isolation, we've seen a sharp rise. In fact, Louisiana has had the steepest spike in drug overdose in the entire United States. We had a 53 percent increase in drug overdose deaths in Louisiana, 1,720 deaths over a $12-$ month period due to drug overdose.

The people we're seeing in treatment right now come from every imaginable background. You know, any stereotype we have in our head of what addiction looks like is out the window at this point. We receive people from every background imageable.

There's currently only one private addiction treatment center in New Orleans. It's located in New Orleans East, and it's moving to the North Shore at the end of this year, which will leave a huge void in our community for treatment therapies, and wait times right
now for treatment beds in New Orleans are already averaging over one month.

There are some indigent care facilities, like Bridge House, Grace House and Odyssey House, but those aren't ideal for everyone with addiction. You know, they really are not set up to handle the medical complexity of what we're seeing with some of the withdrawal and detox cases. You know, the reality, though, is that addiction is a highly-treatable illness.

I've been doing this myself for over 10
years. I helped create a network of addiction treatment centers in Louisiana called Townsend Recovery, which we sold to American Addiction Centers a few years ago, and we've seen thousands of people come through our program successfully. Again, highly treatable.

So what we're doing, Chris and I are doing in New Orleans is building a foundation of a treatment system. The idea is we start 32 residential treatment beds in Algiers, and then, again, we expand into additional levels of care, into long-term sober housing, but we start with a foundation of detox and a 30-day residential treatment.

We've put together an all-star team of counselors, doctors, nurses. From our experience over the years of treatment, we have all the greatest who are
ready to come back and do this with us. And, you know, our goal is creating 50 jobs, which is mostly professional, nursing, behavioral healthcare techs and counselors, and putting back into commerce the 16,000 square feet of empty commercial property in Algiers.

We are right now planning a partnership with LSU Health, the LSU's psychiatric department to essentially train their psychiatrists and residents in addictionology fellowship at our program. I had a meeting with Dr. Lee Michaels yesterday. We're just working on finalizing those details right now, so we will be a training facility as well.

We'll be doing a lot of family programming. It's not just the patient with addiction, but the families as well. Our goal -- this is really important. Our goal is to accept all major insurance plans, including Medicaid. So we're going to take all of the Louisiana Medicaid plans and all of the private commercial plans as well. And, you know, the idea is to make our facility reflective of the community we serve. So it's not going to be a facility that's out of reach for people. The goal is to be able to provide care for anyone who needs it in our facility.

Again, we've received pledges of support from our city council person. District Attorney Jason

Williams, we're working with him on the program to put people in treatment rather than jail. Algiers Economic Development Association has been very helpful with us. GNO, Inc., New Orleans Business Alliance. And these are businesses that are going to help us expedite all of our licensing and credentialing issues that may come up during the process, so we've kind of been moving very quickly. Our goal is by July 1st to have patients in beds.

With that, I'd like to say that, you know, New Orleans deserves a high-quality addiction treatment program. We believe our team has the solutions to meet the needs of our community while producing a very strong return on investment. We're very mission driven, but we don't lose sight and focus on margin and the importance of the fact that you have to have margin to have mission. So we know what we're doing. We know how to bill for these services, we know how to select, and we have the experience building highly-profitable treatment programs that provide very good care.

MR. COPELAND: I mean, $I$ could go on and on about this. I'm very passionate about it as well. I'm very passionate about this as well. I've seen a lot of bad things happen to people through drugs and alcohol addiction, so. And I know during this pandemic there's
been isolation, like Dan said, which like feeds addiction and alcoholism and depression, and so $I$ can't imagine a better time than now to open a business like that and really make a difference in the community and save some lives. Very excited about it.

MS. DOIN: Thank you, Dan, and Chris.
Would you guys like to hear from the bank before taking any questions?

MR. ROY: Sure.
MS. CRUNK: Hi. My name is Hartley Crunk. I work at Hancock Whitney, and we are helping Dan and Chris finance this project.

I think Dan and Chris have summarized it very well. We are privileged to be here and to be able to support this project that $I$ think will not only save lives, but really change our community.

In addition to the 50 -ish jobs that they're going to create, $I$ also think that by saving these lives and letting people work through the program, they will also -- those people will also be better benefactors into our community once they've gotten through the program and gotten their feedback on them. So while 50 jobs may be the number we're looking at, I think the impact's going to be much larger.

Any questions?

MR. ROY: Initially you hope to have how many beds? I'll use the term "beds."

MR. FORMAN: So our beds are inventory. So our goal is to have 36 beds. We're going to start in increments of 12 patients. So we're going to license ultimately up to 36 beds, start with 12 patients for the first few months, and then -- because of licensing requirements, you have to have one counselor for every 12 patients, so our goal will be to grow in increments of 12 , eventually getting up to between 32 and 36 patients in the facility at a time.

And, again, the stay, the average stay is 30 days. So, you know, every 30 days we have a turnover, a new patient will come in.

MR. JACKSON: Did I understand you to say, somebody early in the presentation, that the only other group in the New Orleans market has moved out?

MR. FORMAN: So there's a group in New Orleans East Hospital that is losing their lease. They're converting the floor to another type of unit, the OB/GYN. They were leasing one of the floors in the hospital when it was right after -- it was built after Katrina, and they're building a site on the North Shore. They're moving up to the North Shore, so there will be no private detox services. Now, there are non-profits
that do, you know, Odyssey House, that do these types of services, but, again, you know, the level of care that they provide is much different. They're licensed at a lower level. We'll be what's called a level 3.7 facility, which is a detox and residential care center. Their level is a 3.23 , which basically means they can't provided the complex medical services on site.

MR. JACKSON: Okay. Your reimbursements for Medicaid are such you do anticipate being able to treat Medicaid patients?

MR. FORMAN: Medicaid expansion in Louisiana has actually made reimbursement rates one of the highest in the country for these types of services. You know, the reimbursements are very solid, and the way we built the model is that we base our occupancy on having Medicaid patients on what that reimbursement looks like, that way we market to private pay and commercial patients, that's profit on top of it, but we made sure we built the facility so that we can operate under the Medicaid reimbursements.

MR. ROY: Any other questions, comments?
MS. GLOVER: Yes. So you shared that y'all were -- that you acquired a building of 16,000 square foot that had been abandoned. Does it need to be renovated, and how long would that take?

MR. FORMAN: That's a great question.
So the space is already built as a medical residential space. It's actually 16,000 square feet in a large medical complex that has other programs in it. So one of the floors is a nursing home and one of the other floors is a psychiatric facility. And so the whole building is built out as residential units. The work we're doing to it is going to be just purely cosmetic. So it's already built out the way we need it. We just need to get some paint, some new lighting, things like that. So we have built into the budget some construction funds for that.

MS. GLOVER: And so how long will that take? I know you said wanted to take patients in on July 1st.

MR. FORMAN: We anticipate the construction is going to take between one and two months to do it. Again, purely cosmetic. I think we have one wall we have to move for offices. We actually have a meeting tomorrow with our contractor and license rep to come go over the final details, but while we're doing that, and currently we're going to be licensing the facility as well. So the goal will be to get that done, to start hiring staff. We had an interview yesterday with a director of nursing. So the goal will be to have everything in place for July lst opening.

MS. GLOVER: So would the employees that you're hiring, I know that you mentioned counselors, are these counselors who are like -- I take it it's not CNAs; it's something above a CNA. Are y'all hiring CNAs?

MR. FORMAN: We are not. We're hiring LPCs and LPSWs.

MS. GLOVER: Okay. And then what do you intend for the hourly rate for them or are they going to be salaried employees?

MR. FORMAN: These are salaried employees. So it will be -- the nursing is going to be hourly. And the average nursing aid is about $\$ 25$ an hour for an LPN. And then we also have RN, but we're going to have a full-time director of nursing who's going to be salaried, and then also the counselors are salaried employees. The average salary for a counselor on average is between 50 and $\$ 60,000$ a year.

MS. GLOVER: I know that you can't -- like you're not going to know who is going to be coming to your facility, but because you have had a facility like this before, what do you anticipate the demographic to be in terms of breakdown for gender, but also in terms of ethnicity, and particularly because you're planning for a Medicaid population and know that you can

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supplement with private insurance?
MR. FORMAN: Well, one of the
requirements -- so, to answer your first question, the gender mix is actually about 50-50, and that's significantly changed with opioid addiction. So prior to opioids, you know, really in 2010, 2008, prior to that, you saw a lot a crack cocaine, we saw a lot of methamphetamines. That's been primarily male for whatever reasons. But now you see a 50-50 gender mix as far as male and female in these units.

As far as racial demographics, you know, it's a mix. Again, our goal is to be reflective of the community we serve, so we don't have a specific target in mind for that, but $I$ anticipate it's going to be about 50-50 most likely, African-American, Caucasian.

We have actually had a significant increase in Asian admissions, specifically the Vietnamese community, for New Orleans East, you know, so, and we actually worked with VAYLA, the Vietnamese-American Young Leaders' Association, to provide translation services for those who weren't able to speak English. And a lot of that actually wasn't the patient themselves, but their families who were not able to participate in family programs because they didn't speak English. So we've been able to provide those services as well.

That being said, you know, one of the things to keep in mind with our program is that we're really not going to be set up to handle the homeless population. Those patients would most likely go to like a Grace House or a Bridge House that provides, you know, six months of treatment, long-term housing, case management services. We do require that our patients have family support and structure and a place to return to once they complete treatment. That's a requirement of our program. And participation in the family program is also required as well, so the families have to sign a contract when they come to us that they're going to participate with us as well.

MS. GLOVER: You mentioned that you have ran facilities like this in the past and then sold it. I see that there's a little bit of an investment background and a real estate background as well. How long is your intent to have this facility before you maybe sell?

MR. FORMAN: Well, we have no plans to sell at this time. I mean, certainly, you know, one day in the future that may be something we consider, but we've built this model now. The idea is to build a community-based treatment program. The ones that I
built before also marketed regionally. We'd bring people in the airports and pick them up, and we didn't really take too much Medicaid at some of these facilities. We started to take it later on after Medicaid expansion. This is different. This is a community facility. We would like to find other markets that are similarly sized in New Orleans to do this.

We were approached by a group the other day in Tulsa, Oklahoma about doing a similar type of program in this huge facility in Downtown Tulsa. They said "Would you guys like to -- how much square footage would you need to do something similar?"

So I anticipate that our growth would be like that, and I'd like to open up a number of these, not sell any time soon. But one day. I mean, 10 years, 15 years, that will be the goal.

MR. ROY: Any other questions?
Yes, sir.
MR. MOORE: The growth is what interested me, and obviously if someone in Tulsa saw that you could grow, but organically growing, and with the void created with the firm moving to the North Shore. Short-term growth, five years, what is your projections?

MR. FORMAN: So our goal is to build the system globally. So the idea -- you know, there's value
financially having a patient in our system, so when we're referring those patients out after they get 30-day care, we sort of lose that. And not only that, we lose the ability to connect with that patient and to manage their care and to see how they're doing as far as outcomes go.

So our goal is to build a comprehensive system, like a spoken HUB model, where we have outpatient facilities around the community, including, you know, surrounding parishes, not just Orleans Parish, but where we're able to actually assess patients for care in those facilities, transport them to our residential center.

I think we're highly confident that we're going to outgrow this space faster than we'd like. We have an option for another 16,000 square feet on the floor below this one. So we have the first right of refusal on an additional 16,000 square feet. And so $I$ think our goal eventually is going to be to separate the detox patients from the long-term residential patients onto a different floor. So there's a tremendous opportunity for growth.

Now, not all insurances reimburse all levels of care. That's where the challenge comes in. We have to know how to -- Medicaid will pay the 30-days care,
and that's it. There's no -- we can't negotiate anymore. Now, if a patient relapses 15 days later, they can come back. I mean, some of the rules, I don't know why, but certain plans, like Blue Cross Blue Shield of Louisiana, will actually pay for longer-term housing, patient partial hospitalization, things like that. So we know how to optimize all of those reimbursements.

MR. ROY: Yes, sir.
MR. GEORGE: Do you anticipate being able to take Medicaid patients and getting paid for those patients?

MR. FORMAN: We anticipate 50 percent Medicaid and 50 percent commercial. Our cash pay rate is $\$ 1,000$ per day, so we anticipate one to two patients at all times, and our payer mix is going to be private pay.

MR. GEORGE: Your average amount of stay is going to be what?

MR. FORMAN: It's 30 days. Now, sometimes insurance companies will not give 30-day's approval. Medicaid does. Some stay shorter, like stay five days at a time and we have to constantly get it renewed. But typically what will happen is once a patient is with us for 20, 25 days, if there's a five-day window, we'll give a scholarship that will last five days.

MR. GEORGE: So not to be a Debbie Downer, but $I$ just recently sat with a foreman on a jury case where a similar facility sent the CEO to prison, so my caveat is that you need to make sure you understand the referral laws and how you can get in trouble because things are and aren't what the -- you know, where they wheel these patients from one stay to another and just pass them around. You need to make sure you don't get caught in that trap.

MR. FORMAN: Absolutely. Thank you for that.

You know, obviously healthcare law is extremely important to us. We've retained the services of Baker Donelson and Margaret Silverstein, who is, you know, a whiz with these healthcare issues. She does the Ochsners and LCMC. Our goal is to make sure we're doing everything the right way.

MR. GEORGE: So I don't know how you've set it up, but, you know, I'm assuming one of y'all is the CEO -- I don't know if you have owner, CEO, or if you have another company that's backing you or if the guys that back you put a lot of pressure on you to make money. You just need to be careful about how these referrals work and the contractural obligations in these contracts because that's how these guys got in trouble.

Absolutely good guys, just made some mistakes and got in trouble.

MR. FORMAN: Thank you. That's very helpful.

Chris and I are 50-50 partners in this deal. It's just us, and we also are going to be working on site and, you know, very hands on. So, you know, the only pressure is going to be coming from us, but, you know, I think, you know, we're personally mission-driven on this thing, and so won't lose sight of that.

I would like an opportunity maybe to talk took you more about this, get your advice and experience on that.

MR. GEORGE: Sure.
MR. FORMAN: That will be very helpful.
MR. JACKSON: Is your referrals primarily through physicians or is it, I guess, retail, direct from patient families and interventions or...

MR. FORMAN: Great question.
So the majority of our business is going to be referral based, but usually patients referring patients to us. We do have a budget built in for direct consumer marketing, so, you know, we plan on doing some billboards and some more advertising. We're going to be launching a significant $P R$ campaign where Chris and I
are going to go on tour and go to the media stations.
I've served over the years as an addiction specialist for WDSU, the NBC affiliate in New Orleans, so the idea is to go share our story with as many people as possible and get the word out. But really the most important thing is going to be the SEO piece. So we're working with a company called Search Influence out of New Orleans, and we're building our website that, you know, from day one the foundation of it's going to be all built on online building and referrals, so to generate referrals. And so SEO is a huge piece of what we do because most people who don't know where to go will just Google, you know, "detox in New Orleans," and we're NOLA Detox. So our plan is to come up first every single time.

MR. JACKSON: I don't know the case you were referring to earlier, but $I$ know there have been issues with direct-to-retail being abused in other situations. My only observation, having an insight into Medicaid healthcare through the last 20 or 30 years, is that it doesn't surprise me that Louisiana's Medicaid mental health rates are on the upper end. We saw that with medical transport at one point, we saw that with chiropractic at one point, and it always ended poorly. So I hope you've got your math right because it probably
will not stay that way for too terribly long.
MR. FORMAN: Makes a lot of sense, and I appreciate that.

You know, when I started doing this over 10 years ago, we were receiving, on the outpatient side, we were receiving almost $\$ 1,000$ a day to provide outpatient services from payers. That's been brought down to about $\$ 150$ a day. I truly believe where we are now has been right sized. I'm sure there's going to be room for more right sizing in there as far as that goes, but the fact is this is a population that a lot of people just don't want to work with. We are desperate for care in this community, so I'm hoping that as long as we have a reasonable Governor that will continue to see strong reimbursements in this -- now, I say strong. We're talking about a few hundred dollars a day. We're not talking about -- this is not, you know, a huge amount. So, comparatively, to some of the private plans, I mean, it's half or, you know, 30 percent of what they pay.

So I think where we're really focusing is to keep our expenses low as possible and to never lose sight of that. That's why I say, you know, when we admit private pay and commercial patients, that's where our profit margin is, but our structure is going to be built on whatever Medicaid reimbursements there are. We
just have to pay very close attention to that.
Thank you.
MR. ROY: Any other questions, comments?
(No response.)
MR. DAVID: Chairman?
MR. ROY: Yes, sir.
MR. DAVID: Dan, Chris, great presentation.
I actually work with Hancock Whitney, so I'm going to abstain, but great presentation.

MR. ROY: Thank you.
One final question. It seems that 35 beds in the New Orleans area would be filled up almost from day one, and your comments seem to be about future growth, seem to reflect a desire to grow slowly, or perhaps I'm misunderstanding the marketplace, but can you comment more on that? It seems like with some reasonable marketing you could fill 35 beds almost instantaneously. Can you comment more about the future prospects for growth and serving, no doubt, a real need?

MR. FORMAN: Great question, and you're right. We anticipate to fill these beds quickly. The slow growth is really going to only be for the first three to six months of operations, and the reason for that is we're going to make sure that we're providing quality care and, you know, we're building all of our
systems from the ground up. You know, we want to make sure that when a patient comes to us, they're investing their time in us, and we want to make sure that we're giving them a good return on investment, but we don't want to rush it. And we've seen systems that have opened very quickly in the past, they put a lot of patients in the beds very quickly, and the care that they provide there isn't worth it. So you're seeing a lot of relapse and they end up being -- you know, it's just not a good thing.

We just want to make sure we have a quality system of what we built. So what I think is going to happen is, you know, three to six months we're going to be completely full -- (inaudible) -- we're going to have growth, and, quite frankly, we don't want to be paying a loan. We want to pay off the loan as quickly as possible. We don't want to pay somebody else interest, you know. So our goal is to grow as quickly as we can, but still maintain those quality services.

MR. ROY: We have an extraordinary number of questions and comments, so that's reflective of the new Board, which is wonderful, but in addition to that, Mr. Jackson and I was just talking about that, but I think it's also an indicator of the fact that we all recognize the tremendous need that you're about to serve
and we're all very intrigued with it.
So any other questions, comments?
MS. GLOVER: One last question. So if you anticipate that that growth will happen, does that mean that we would anticipate that $y^{\prime}$ all would be coming back to us for additional funds?

MR. FORMAN: So I don't think we're going to need the additional funds. So I think -- I mean, our goal is going to be to pay off the loan as quickly as possible and be able to sort of focus on funding our own growth with our profit.

With that being said, we anticipate coming back to LED in general for additional support over the years. We've already applied for the other, the tax rebate program. I don't know what the name of it is, but -- the Enterprise Zone Program, so I anticipate, you know, us staying hopefully very closely connected as an organization, but $I$ don't anticipate coming back for additional funding.

MR. ROY: Very good.
Any other questions or comments?
Yes, sir.
MR. ADLER: I've got one more quick
question. From the funding standpoint, if $I$ heard right, there will be a line of credit for 12 to 18
months, and then turn around over a 10-year (inaudible). The funding, what's Chris and Dan going to give the bank to ask for funding? Is it going to be monitored? Is it for construction and/or payroll?

MS. CRUNK: Yes, all of the above. So any sort of invoices that they can provide that shows, like if they've got sheetrock costs for the buildout, if they've got painter costs for the buildout, we will ask for the invoices of that. We do anticipate the majority of the fund will be used on payroll. So we will ask for payroll verification, the plus-cost verifications. So that will be used to track the funding to make sure that they are 60 percent ready to open up the project and we are 60 percent funded on the line. So that will keep them in tandem so that we're all at the same place at the same time.

MR. ADLER: To make sure that the sources are being used as they've implied?

MS. CRUNK: Yes, sir.
MR. ROY: Anyone else? Questions, comments?
(No response.)
MR. ROY: All very good questions and comments. We're actually getting a little bit fatigued, but you're getting practice for some of your counseling sessions.

Anything else?
(No response.)
MR. ROY: What is the pleasure of the Board?
Let me -- and we'll go ahead and make your motion, that's fine, and we'll say one more thing before that. Ms. Kelly is reminding me, I know.

Is there a second?
MR. JACKSON: Second.
MR. ROY: Second. Okay.
And we have -- Kelly will fill us in. We have received via e-mail a document or a letter, if you will, in support of $I$ think from Algiers, perhaps the government of Algiers or one of the government entities in Algiers in support of the project, and Kelly can share that with us.

MS. RANEY: Yes, sir. We'd like to know if it's the preference of the Board to read the full letter to the Board? It's from the New Orleans Business Alliance, a letter of support for the project.

MR. ROY: Well, let's see what the Board -this is a letter in support. It's about a one-page long -- actually, it's an addition -- is this the one or is it in addition to this?

MS. RANEY: The one I'm referring to, sir, is in addition to the one that was submitted in your
package.
MR. ROY: Okay. So would anyone like to hear the entire letter? It's about one page long. It is a letter in support, and we can certainly read it into the record if anyone would like to hear it.

What's the pleasure of the Board?
MS. GLOVER: I think we're good.
MR. ROY: Anyone in particular like to hear
it?
(No response.)
MR. ROY: All right. I think we're okay. So we'll perhaps make that as a part of your motion, and we'll make that as a part of the record.

MR. JACKSON: Yes.
MR. ROY: Whoever seconded it will approve that as well?

Okay. Any other discussion relative to the project?
(No response.)
MR. ROY: Any comments from the public?
(No response.)
MR. ROY: Hearing none, all in favor, "aye."
(Several members respond "aye.")
MR. ROY: All opposed, "nay."
(No response.)

MR. ROY: Without objection.
Congratulations. Please keep us posted on your success. No doubt you will be a busy man, busy group.

MR. FORMAN: Thank you.
MR. COPELAND: Thank you.
MR. ROY: Thank you.
Next order of business is Ms. Anne Villa.
We have a few minutes for her. I think she has to depart in 10 to 20, perhaps.

MS. VILLA: I think we'll be good.
MR. ROY: So we can slip you in a few
minutes.
MS. VILLA: Good morning. Anne Villa, Undersecretary for LED. I have the Secretary Treasurer's report as of February 26, 2021 for Fiscal Year ' 21.

Our budget for Fiscal Year ' 21 consists of Financial Assistance Program of 190,000 balance, and our State Small Business Credit Initiative of 49,555. Our Capital Outlay Appropriation for EDAP is 10,266,328, and out Capital Outlay Appropriation for EDRED, 4,435,962.

We have a couple of projects that are projected to be expended in this Fiscal Year which total 46,875 for the State Small Credit Initiative, and then 1,050,000 for our Capital Outlay Appropriation for EDAP,
and then for EDRED, \$2-million, which gives us projections of $3,096,875$.

We have a pending Board approval for the State Small Credit Initiative of $2,680,000$. So we have a balance that's expected in State Small Business Credit Initiative of zero, but our total balance for the year is expected to be at $\$ 11,842,290$ prior to our two projects under review of $2,875,000$, which gives us a yearend balance projection of $8,967,290$.

On the next page you'll see the detail of the projects that we have within our State Small Business Credit Initiative. The NOLA Detox just took the remaining balance that we have, and then the remaining funds are going to be coming from our recycled funds that we have from our Loan Guaranty Program. So that's the detail around the State Small Credit Initiative Program.

Brenda will be giving you some updates on that program since that was part of the recently-passed legislation, and so I'll let Brenda talk to the Board about that shortly.

And our Capital Outlay Appropriation budget, we have a budget of $14,702,290$, as I explained earlier, and then the detail of all of the projects that we have that are expected to come through total $3,050,000$, which
is mainly coming from our EDRED program, as well as a couple of projects that have been announced and approved by the Board. And then we have projects that are under review still within the LEDAC team, and those are listed there from S\&F, Medline, Richard's Cajun Foods and Avant Organics, which was a recently-announced project. So this project's under review of $2,875,000$, so that leaves us for a yearend balance in Capital Outlay of 6,341,328 for our EDAP program, and then for our EDRED program we're expecting a yearend balance of $2,435,962$.

We had planned on giving the Board an update on our EDRED program, but the director should be able to give us an update at our April meeting. Just to circle back to how we had discussed at our last Board meeting needing an update date from him on the program, he should be able to give that report to the Board at our April meeting.

If you go on to the next page, it is a comparison of our actual for FY '19 and FY '20, and then our projection for FY '21 our Fund Balance availability. We have a revenue expected of $11,814,000$, and we have a fund balance available of $\$ 21,838,088$ with expenditures of project commitments expected to be at 15,520,597, which leaves a fund balance expected of 6,317,491.

Does the Board have any questions from me on
the Secretary Treasurer's report?
MR. ROY: Questions, comments?
(No response.)
MR. ROY: I have just a request, and I guess it's for staff in general. I think Mr. Jackson and I were talking about updates that we would like to have that we have not had in the past. You just mentioned one, but I think Venture Capital might be on the list too. But there are probably a number of entities that we have not heard from because of the virus, et cetera, and so could we try to schedule a time when various people could update us on various programs?

MS. VILLA: Most definitely.
MR. ROY: Any questions or comments on the Treasurer's report?
(No response.)
MR. ROY: Hearing none, entertain a motion to accept it as presented.

MS. GLOVER: Move.
MR. ROY: Motion.
MS. MOORE: Second.
MR. ROY: Second.
Any discussion?
(No response.)
MR. ROY: Hearing none, all in favor, "aye."
(Several members respond "aye.")
MR. ROY: All opposed, "nay."
(No response.)
MR. ROY: Any comments from the public?
(No response.)
MR. ROY: It's approved. Thank you, Ms.
Villa.
MS. VILLA: Thank you.
MR. ROY: Okay. Ms. Dalgo, the Accountant's report. Good morning.

MS. DALGO: Good morning. I'm Crystal
Dalgo, and I'll be presenting to you the LEDAC Accountant's Status report. Please refer to the revised copy of my report that was passed out.

For the SSBCI Guaranty Loan Portfolio presented here, it totals $\$ 4,554,581$, and it consists of 27 loans. The current balances are reflected as of January 31st, 2021. And the allowance for the SSBCI Guaranty Loan Loss is $\$ 819,825$, and it is reflected at the current percent of 18 percent. Currently there are no loans in deferment.

Moving on to Page 2, we have the EDAP Loan Portfolio. It does have two loans, Town of Colfax and the City of Bastrop. The portfolio totals $\$ 507,458$, and the allowance for the EDAP Loan Loss is $\$ 76,119$, and it
is reflected at 15 percent.
On the last page of my report, we have the LED State Small Business Loan Guaranty Program. The listed approved and projected loans exhaust the entire budget. The last approved loan guaranty rolls into the use of recycled funds section at the bottom.

As of February 28th, 2121, the use of the recycled funds reflects the one loan, and the remaining guaranty for it is projected to be expended here at a total of $\$ 226,820$.

And that concludes my report. Are there any questions?

MS. GLOVER: Yes. In looking under where it says NOLA Detox funds are available because Pernovis, what happened there?

MS. DALGO: Let's see. Kelly, can you... MS. RANEY: Hi. Kelly Raney.

NOLA Detox -- excuse me. Pernovis did not close by the borrower's request. They decided to go to another financial institution that would be able to finance 100 percent of their project cost with less collateral requirements, and so they withdrew their request.

MS. GLOVER: Thank you.
MR. ROY: Any other questions, comments?
(No response.)
MR. ROY: On behalf of my fellow bankers in the audience, you have a default rate that's envious, so keep up the great work.

Entertain a motion to accept the Accountant's report.

MR. DAVID: So moved.
MR. ADLER: Second.
MR. ROY: Motion and Second, Mr. Adler.
Any discussion?
(No response.)
MR. ROY: Hearing none, all in favor, "aye."
(Several members respond "aye.")
MR. ROY: All opposed?
(No response.)
MR. ROY: Without objection.
Any comments from the public?
(No response.)
MR. ROY: It's approved. Thank you.
MS. DALGO: Thank you.
MR. ROY: All right. Very glad to have the Secretary with us here this morning. Secretary Pierson.

SECRETARY PIERSON: Great to be here. Thank you, Mr. Chairman, and welcome, new Board members. Thank you for this very important service. Feels like
we throw you right into the deepwater, but I'm glad, and agree with the Chairman's request to kind of cycle updates on a number of the large programs that are under the umbrella of the LEDC. You got to see some of the Loan Guaranty Program activity today, but the shorthand that we call EDRED is a program that we're deploying funds against to get sites ready across our state. A great program and seeing some great results, but it would be one that might be new to you. We want to bring you up to speed on those elements.

Also, the great staff that we have. Our Undersecretary, Anne Villa, has moved on. Typically our Assistant Secretary, Mandi Mitchell, might be here interacting with you. Of course, the legislative session is ending, which has her very, very busy right now, as well as the Governor's United Command Group that continues to manage the COVID activities, deployment of the vaccine and such, was called together by Zoom at 9:30 this morning as well, but you'll see Mandi.

Also you want to make sure to get your expense reimbursement for your mileage and such. You'll work that with Ms. Deborah Simmons there.

And Kelly Raney heads up a lot of our activity for this Board. Very fortunate to have a former banker with us because it brings a skill set
that's not often found in state government.
Brenda heads up our entire incentives division and has responsibilities for the Board of Commerce \& Industry and this Board and a lot of other things that we tend to put on her plate.

Crystal and Steve Baham and a number of the other staff that support this Board do a great job, and you'll get to hear from them as these reporting elements take place over the next few meetings that we have.

LEDC Board is playing a major role for us in the initiative -- strategic initiative that we have, and we have been on this march for some time around entrepreneurship. And so the Venture Capital funds are both also under the umbrella of LEDC. The state hasn't been actively engaged in Venture Capital in quite some time. That tends to happen more when there are significant revenues, let's say maybe a surplus and we want to invest that surplus, then we would look at a vehicle like Venture Capital for opportunity. But we still have those portfolios that were formed maybe 20 years ago that are still under management, and we'll be reporting in around that.

But we continue to try to expand what we can do in this entrepreneurial area, and we're seeing a lot of funding coming from the federal government right now.

And we are actively engaged in seeing if we can bring some of those moneys that will come under the management here at LEDC in order to support additional programs in support of getting funds out to small businesses across our state.

So I think it's just knowing that that's an active engagement that we're watching. President signs the bill hopefully this week, and this SSI money, you saw SSBCI money that is federally provided.

And then we look over towards Page 3 of 3, Recycles Funds, those are funds that came that way to us after previous disaster. I don't know that it was Katrina or one of the other ones, but the funds come in for management, and then eventually, like a revolving loan account, can continue to serve us. So we see those as great targets of opportunity for us to try to proceed against.

I would point you, just for your role on the Board and having a lot of situational awareness of ongoing activities of both the state, and in particular, Louisiana Economic Development, we've posted our annual report at OpportunityLouisiana.com. That's the LED website, and it was quite the year, as you might imagine, development of all of our responses relative to COVID. Kelly headed up an effort to put a loan guaranty
package on the table, which LED stood up -- LEDC stood up behind, and we deployed that.

Certainly we still have a great segment up on our website for the development of e-commerce, became more important than ever for our small businesses out there, a number of other initiatives. We also chaired the Resilient Louisiana Commission, and we're working with a number of elected officials, and stakeholders came up with a comprehensive game plan for Louisiana. That's also posted at the OpportunityLouisiana.com site.

Solar management, a lot of connectivity for our small businesses impacted, specifically Southwest Louisiana, very hard hit with both storms, and now the ice storm. So all the things that SBA can do, everything from PPP to economic disaster injury loans, we're a part of that connectivity. And at LED, we actually provide 50 percent of the funding for the 10 Small Business Development Centers that are arrayed across the state with expert counselors that help businesses on a daily basis. So we're proud of our efforts to support small businesses, which is, again, becoming very significant strategic goal for us, more pronounced than ever before over the last five years.

We continue to do great in the recruitment of new projects and working with the major economic
drivers here in our state. In 2020 we had 43 expansions that we got to facilitate and gather, 92 jobs, and certainly the retained jobs that the companies that are here. A lot like your customers at the bank, it's easier to keep the ones you've got than finding new ones, but finding new ones is important to us.

And in that regard, we had 58 project wins in 28 parishes, so that's a number that I always try to pay close attention to, the number of parishes where we're successful, because we want to be successful in all geographic regions of the state. That's the goal. The higher the parish count gets, the closer we are to achieving that goal. And those 58 projects represented \$12.7-billion in new announcements for us in 2020, so despite some very, very challenging circumstances to work under, very proud of the efforts that were put forth all across the Board by the department, and you can see the story of our 2020 at that location. Since it was being printed digitally, we can really go on and on and tell our story, but we've got some beautiful photographs and other illustrations in there as well, so quite proud of that piece of work.

I didn't mention Robin, who is part of our LED legal department and acts as the dedicated attorney for all matters that come before this Board and elements
associated with it, so doing great work for us. Thank you, Robin.

Therein that concludes my report subject to any questions or guidance that you might have for us.

MR. ROY: Any questions or comments for the Secretary?
(No response.)
MR. ROY: I'd just like to make a comment. I'd like to thank the Secretary and commend him on all of his efforts, and to those of the staff. And I've had occasion to work with Brenda for a long time; Anne, who had to leave; and Steven, now Kelly, and I can tell you we have, of course, many other staff we've touched base with on and off, but primarily those individuals, but they've put together a very professional, talented, capable staff. They do a great job, so thank you.

Any comments from the public?
(No response.)
MR. ROY: All right. Next order of business is the election of the Board, which we do annually. We have the Vice Chairman and the Chairman. The Vice Chairman currently is Mr. Jackson, who does a great job.

And so what is the please of the Board with respect to nominations for Vice Chairman.

MR. DAVID: I'd like to nominate Charles
again.
MR. GEORGE: Second.
MR. ROY: All right. Okay. Motion and a second to nominate Mr . Jackson.

Any other nominations?
(No response.)
MR. ROY: All right. Sounds like, by acclimation, $M r$. Jackson will be and continue to be the Vice Chairman, and he serves on -- he does a fantastic job as head of the Screening Committee, so thank you for your time and service.

The other position is Chairman, which is currently me. If someone else would like to Chair, the pay just went up, so it's a very good position.

MR. DAVID: I'd like to nominate Mr. A.J.
Roy.
MR. ADLER: Second.
MR. JACKSON: You're not paid for performance.

MR. ROY: Any other nominations? I'll be happy to step out if someone wants to nominate someone else.
(No response.)
MR. JACKSON: Move the nominations be closed.

MR. ROY: Thank you very much. Appreciate your confidence.

Moving along, we have committee assignments. Kelly can help me out. We have various committees.

Many of you have received -- I guess all of you received an e-mail from her asking about, you know, what your desire is with respect to the various committees, and she has memorialized that. I don't know if everyone has it. Probably not. Not the latest version, at least.

MS. RANEY: No, sir, they do not have a copy that I gave you this morning.

MR. ROY: Okay. So the Executive Committee, which is, by rule, comprised of the Chairman, Vice Chairman. And the chairs of the various committees is set by rule.

The next committee is the Screening Committee, which, by rule, is chaired by the Vice Chairman, Mr. Jackson, and it is the Screening Committee that, as you may recall, Board members, new Board members, that has authority to approve loans to a certain amount. So it's a very important committee. And currently Mr. Jackson's the head.

MS. RANEY: Do you want the Board members who had voiced a preference for this committee?

MR. ROY: Yes. Mr. Moore, is that correct?
MS. RANEY: That's correct.
MR. ROY: And Mr. Adler.
MS. RANEY: That's correct.
MR. ROY: Mr. Reine.
MS. RANEY: Yes, sir.
MR. ROY: Mr. George, I believe.
MS. RANEY: Yes, sir. In addition to
Mr. Jackson being the chair for that committee.
MR. ROY: So that fulfills our -- we need at least three, so we have in excess of three, so I guess that's satisfactory; right?

MS. RANEY: I'm looking at Robin Porter across the panel to confirm that we can have more than three on the Screening Committee.

MS. PORTER: Three Board members, which includes the Vice Chairman and Chair, so there's your five.

MR. ROY: Okay. It is always a good idea to -- I would suggest putting all of those who had expressed interest in that we just read off because it's such a very important committee. And as Brenda can tell you, so important that when we call a meeting, that we have a quorum, that it's much better to have more than three members.

MS. GUESS: Yeah. We need to have at least three members, so that number of five.

MS. PORTER: Number of five on the committee?

MS. GUESS: Right.
MS. PORTER: From the bylaws, what is indicated here, that each of the committees shall consist of five Board members appointed by the Chairperson of the Board. That's except for the Executive Committee and Screening Committee. So the presence of three would be deemed as a quorum, and, A.J., you can choose one alternate that can float if someone is not present.

MR. ROY: Since we have three -- or there's four that have expressed interest in being on that committee, couldn't we let all of the them serve?

MS . PORTER: Yes.
MR. ROY: Okay.
MS . PORTER: Yes.
MR. ROY: So in the interest of fulfilling everyone's desire, $I$ think that's a good thing to do, and as well as to make sure that we have a quorum. So that will be -- those will by the members of the Screening Committee.

The Finance Committee, Ms. Villa is a
standing member of, and Mr. George expressed interest. We appreciate his expressing interest to be on the Finance Committee.

We need volunteers hopefully for other members. Mr. Jackson?

And, Ms. Robin, how many do we --
MS. PORTER: Five.
MR. ROY: We need five?
MS. PORTER: Yes.
MR. ROY: Okay. All right. So that gives us --

MS. RANEY: With Mr. Jackson, that will be three. Anne Villa, John George and Mr. Jackson.

MR. ROY: Right. So we need two more.
MR. DAVID: Ms. Kelly, I e-mailed you this morning. I missed the instructions on the e-mail, so I will be happy to serve on the Finance Committee.

MR. ROY: Very good. And we need one more.
MR. ADLER: I'll go ahead.
MR. ROY: Thank you very much.
Would it be appropriate for Ms. Villa to serve as the Chairman?

MS. PORTER: The Chair will choose, so it's appropriate.

MR. ROY: Well, and I hesitate to do that if

I can avoid it, but I was just -- I was thinking that Ms. Villa might be best suited for it since she controls the finances.

MS. PORTER: Right. And the bylaws indicate that the committee Chairperson shall be appointed by the Chairman of the Board, so I think that's a good recommendation, though.

SECRETARY PIERSON: And she's not here.
MR. ROY: That's the main reason.
MR. JACKSON: Is she considered to be a member of the Board?

MS. GUESS: No, she is not. She's just the Secretary Treasurer of the Board.

MS. PORTER: So she is not a Board member.
MS. GUESS: She's not a Board member.
MR. ROY: Well, counsel, is that permissible or not?

MS. PORTER: Yes. She can chair the Finance Committee and not be a Board member. She can chair the Finance Committee.

MR. ROY: Let me ask it another way because certainly Mr. Jackson's right, she's not technically on the Board, and this is a board committee. So in the interest of making sure that anyone that might want to serve as chair as a Board member does, would anyone of
the other four like to serve as chair? It's okay. Ms. Villa's not here.

Anyone else?
(No response.)
MR. ROY: All right. Well, in the absence thereof, we will keep Ms. Villa as the chair.

Okay. The Policy Committee, Mr. Moore has volunteered, I believe, and Mr. Louis Reine. He could not join us today.

MS. GLOVER: I'll volunteer.
MR. ROY: Very good. That gives us a quorum. I need one more. Fortunately, here's the good news about committees, you're not going to have to meet on a regular basis. These are occasional meetings.

Cal could not make it today. Perhaps could Cal -- I think you recommended Cal.

MR. JACKSON: I recommend Cal.
MR. ROY: You recommend Cal. There you go. How about we put Mr. Cal Simpson on the Policy Committee.

So of the five, who would like to serve as Chairman? Anyone want to volunteer?

MR. DAVID: I nominate Cal.
MR. JACKSON: You're learning.
MR. ROY: There's a method. There's a
method here.
Okay. Well, and certainly Mr. Simpson has been on the Board for a while, so -- it's not a prerequisite, but he would do a fine job, so I think that's a good idea.

Okay. And then finally the Governmental Outreach Committee. Mr. Moore, again, has graciously volunteered, Ms. Mitchell is one, and we need three others in addition.

MS. GLOVER: I volunteer.
MR. ROY: Okay. Very good. That's three. So how about Mr. Simpson again? Did I hear Mr. Simpson?

MR. DAVID: Let's nominate Mr. Cal.
MR. ROY: Okay. Mr. Simpson. Very good. And we need one more.

MR. ADLER: (Indicating.)
MR. ADLER: All right, Mr. Adler. Thank you. Appreciate you volunteering.

Mr. Moore, since you volunteered first, would you mind chairing?

MR. MOORE: I don't mind.
MR. ROY: Very good. All right. Fantastic. It has been a while since we've filled all the committees, and it's a wonderful thing. Isn't it, Brenda?

MS. GUESS: Oh, yes.
MR. ROY: Okay. Good deal.
Any other comments?
Kelly, did I miss anything?
MS. RANEY: I'd like to go back and make sure we have five on the Finance Committee, if that's okay, sir.

MR. ROY: Okay.
MS. RANEY: Mr. Jackson, Mr. George, Mr. David and Anne Villa as the chair, and Mr. Adler. Do I have that correct?

MS. GUESS: That's correct.
MS. RANEY: Okay. Thank you.
MR. ROY: Any other points of clarification?
MS. RANEY: I believe I have them all captured here, and I'll send this to everybody this afternoon.

MR. ROY: Very good.
Okay. Any other business before the Board?
SECRETARY PIERSON: I wanted to be sure that I recognized Marissa for so ably herding all of our cats in our portfolio with all of these masks and such.

MS. GUESS: Thank you. And I will add the other two other staff persons who are working 100 percent remotely. You'll see them as we go forward and
things lift up. Marissa does a very good job of carrying the water, and I think there was somebody else in the audience. There was Laura Womack was here for our EDAP. So one day you'll be able to see all of them.

I just wanted to just quickly touch on what Anne mentioned about SSBCI, that being affectionately referred to as SSBCI 2.0. It's a part of -- the name for it, and I don't know if they're going to get an acronym to, you know, in place of this, but it's the Small Business Act to Capital Access Act of 2021 is the bill that's going in Congress from -- the senate, I believe, and made a complete approval of that package. And included in there was some additional money for the State Small Business Credit Initiative as being reauthorized from 2011. So we are poised to find out exactly how we go about making our additional application to get back in line.

My intel has been telling me from colleagues around the country who have been involved in SSBCI previously, as we were, that those of us who received dollars back in 2011 will also be somewhat first in line for our renewed application to be reviewed. So we will be able to make that presentation to you fully hopefully on next Board meeting.

The other item is the mention of knowing
about other programs. We do have scheduled for next month's meeting in April the presentation for our 2020 Chaffe report, which is evaluation of our investments of our Venture Capital. You'll be receiving that prior to the meeting. And, in fact, normally what happens is that the Finance Committee will meet prior to the Board meeting, be it the morning of or at some other dedicated time. Sometimes it works out better to have the day of since more Board members will be traveling. So you'll see the Chaffe report for our investment portfolio, and the legislative auditor's report, which will be coming to you next month as well. So appointment of our committees today is very timely.

And included in your package was a report from Kelly on our marketing activities, and I want to ask her to give a high-level look at those things that we're doing. We are really seeing a lot of uptick in the activity with our staff. They're doing a great job working remotely. You know, it's kind of like "Wow. Why we didn't think of this before?" So but the activity is at 110 percent. Couldn't ask for a better group of people to be working with.

So our marketing has moved on to another level. So Kelly will tell us about that.

MS. RANEY: Thank you. I will be the first
to admit when I initially drafted this marketing strategy for 2021, it combined practices from prior years before my time and some of the learnings from last year in 2020 with the COVID onset, but now with the very highly-anticipated new wave of SSBCI funding, I will go back and revisit that marketing plan just submitted to you gentlemen and ladies so that we can fold in that new SSBCI element. We're very excited about the opportunity that it will be able to afford our state and the business owners within our state.

What will that exactly look like? Stay tuned. More details to come. When we know, you'll know. But $I$ can tell you that last year, wow, what a ride it was. Think about that old AT\&T jingle "Reach out and touch someone." Well, that was the only way you were going to touch somebody in 2020 was by the telephone or a Zoom call. So while we started embarking down in-person, face-to-face meetings with bankers and CPAs registering and signing up to participate in CEO roundtables in LBA and LCPA conventions and conferences, Small Business Development Centers, all of that came to a halt last year with the COVID onset.

There was a temporary fall for the most part, and then many organizations and businesses shifted to a virtual element. In their offerings, we were able
to participate in these virtual offerings, and I'm glad to say that technology, that virtual component is now a part of our marketing with the leveraging Zoom meetings. It allows us to continue marketing to bankers across the state.

Now, I will admit most of the marketing done in 2020 was surrounding the Loan Portfolio Guaranty Program or LPGP, which was the state's program and direct response to the COVID outbreak. So while there were a lot of people angry because of the lack of demand, the shortage of revenue because of COVID, we did see some businesses that were doing well and needed capital to grow or to start a business even in that economy. And so we have seven loans that we were able to -- seven businesses that we were able to touch last year who participated in our standard traditional Small Business Loan Guaranty Program, the program you heard today.

But I did come prepared to share with you a little feedback to provide an idea into the story for Loan Portfolio Loan Guaranty Program that consumes so much of not just me and my team's time, but everybody at LED. It was all hands on deck.

And so with that, by the end of the year 2020, there were a total of 60 loans closed in the
program, and there were 4.1, roughly $\$ 4.1$-million of funds disbursed to these 60 business. And while I realize that pales in comparison to that of the SBA network and their product offerings, I think when you hear that job component, these families that were able to bring home paychecks, that paints a better picture of how the Loan Portfolio Guaranty Program helped individuals.

So, for example, prior to COVID, businesses who applied under the program reported to the banks that they had, before COVID, 242 part-time employees and 720 full-time employees. Once the COVID pandemic set in, they noticed a shortage in demand. There were decisions that business owners had to make, as you're well aware, and some of that was letting some of their employees go. The employees -- these businesses that had funds disbursed, they were able to retain with the money, part time, 103 part-time employee positions, and full-time they were able to retain 608 positions.

So you could say that's at least 600 families maybe that were able to bring home a paycheck and continue providing for their family.

And so this year, as Brenda mentioned, we have a new opportunity to cast a wider net, think a little more strategically about filling the gaps that
were present last year from representation with LPGP, and so we look forward to providing more details not only about what we will be able to do with SSBCI 2.0 or the fancy title Brenda shared with us a little while ago, but also revise a marketing plan about how we're going to cast that wider net for the state.

Thank you.
MR. ROY: Thank you.
On other thing I'd like to ask the staff to think about, we, as a banker, the PPP program has been very popular, and I think most banks have participated in a meaningful way, but there seems to be three groups, perhaps throughout the country, but certainly here in Louisiana, that it's been in my experience, have continue to suffer. That would be the entertainment business, hotel business, restaurant business.

I don't know if there's any -- not that we need a new program, but perhaps we could do some marketing or some, you know, reach out in particular to those industries because $I$ know there is a tremendous need, and my experience is the PPP program oftentimes did not directly help them enough. You know, just a thought, something to think about.

SECRETARY PIERSON: No. Thank you, Chairman. I know I've got to be respectful for
everyone's time, but you made some great comments.
There are a number of concerns out there. I'll circle back to that one in just a minute, but one of the major issues right now is the forgiveness of the PPP Loans and is it forgiven or not forgiven. And the Feds have been very, very slow in its response, which prevents the banker from knowing the exact financial position of its client, and the client can't even file their tax returns, et cetera, because it makes a big swing on this major loan whether it's forgiven or not forgiven and whether that's booked as an asset or booked as a liability. So we are monitoring that and communicating that to the Governor to go up the chain of command there.

And then back to, that was one of the beautiful features of the program that we designed was the low documentation requirements and the broader applications say bars, I believe, are not eligible for SBA loans, but our programs were. And so when you get in the entertainment industry, the hospitality industry, places where we had a fit, as hard as we tried to get the word out, and Kelly and her team just saturated through our relationships with the Louisiana Bankers Association, the availability of this opportunity, but there was some sense that perhaps our 20 percent
guaranty was not at the level that made the banks feel comfortable. And certainly we clearly understood that going PPP route was better. You had the opportunity as a business person to get that forgiven, so our competition in that lane was a little bit tough, but we would like to be sure to incorporate as much guidance into given that we can do a new portfolio or where we land with what assets become available to us through this next round of funding and come back to the committee and do some of that work.

Certainly the first portfolio we put together was really kind of under emergency conditions. It was very rapidly advanced, and we did our best and with a great partnership with both LPFA and through the bankers association, but at the end of the day, we would like to have seen that program fully utilized. Had great capacity there, but it did expire at the end of the year.

We looked at going back and getting this Board to amend qualifications because it was all COVID centered, and, of course, ice storms and hurricanes and storms impact a lot of businesses in other areas that probably wouldn't label it COVID and get back into our program. And so a lot of head scratching going on. But certainly appreciate the support of this Board to get
that portfolio up. We've learned some things. We've got a great program, just nobody got on our airplane to fly in.

No. We did some great work, but it didn't meet what we had hoped to be fully utilization of the available opportunity.

MS. GUESS: I just want to echo what the Secretary is saying, that, yes, we did have a great program in that, and one of the things that's going to happen is that we have an application from 2011 with SSBCI that we just need to probably dust off and make some modifications to. And we will be ready when it's time for us to make that full application with the input from our all of LED management, certainly, you know, coming before the Board for those policy changes that we may need to implement very quickly.

MR. ROY: Very good. Thank you. That was just a comment.

MS. GLOVER: I'd like to make a request. So for the presentation that was done today, like the first presentation that was (inaudible) the Board had voted on, and but there are many recipients of the funding here that we know nothing about. Is it possible that during future Board meetings that we can invite one or two of them back to present or maybe invite the ones who
are about to expire from the program so they can just share what their experience -- maybe they'll share with us like what worked and didn't work that we didn't realize. That might be feedback from the program that it would be nice to hear from them, and it will give us stories as Board members that we could also use to share with communities to talk about what's available in the state.

MS. RANEY: Absolutely.
MR. JACKSON: We did a field trip two years ago. Time for another field trip.

MS. GUESS: We can do another field trip.
We went to Pod Pack International out on Airline Highway where they manufacture and package coffee pods, and so that was quite interesting.

MR. JACKSON: They do all of the coffee pods for Taco Bell.

MS. GLOVER: My first very first job.
MR. ROY: I think since Mr. Simpson is not here, we should go visit the Blue Bell --

MS. GUESS: We need to go to Blue Bell.
MR. ROY: On that note, I'll entertain a motion to adjourn.

MR. DAVID: Can I ask one more question?
MR. ROY: Sure.

MR. DAVID: Secretary Pierson, you mentioned earlier the forgiveness portion, and I'm very involved with PPI at our bank. Another thing that our businesses are seeing, if you could relay this message, is a lot of them are not sure if they can apply for a second draw because they don't know if they're going to be forgiven or not, so they're pulling out. And, of course, we have that March 31st deadline is coming up, and I see that they're meeting right now talking about pushing it back to June 30th. So I have mixed feelings on that personally, but $I$ think some businesses are still needing to know if they're going to be forgiven before they apply because they might not be able to get that second draw, or, if they do, they're going to have to pay back the whole part or if their other part is not going to be forgiven. So if you could relay that, if they could push this through a little quicker.

Also, the Schedule Cs, the Schedule C change recently where you could use gross instead of net, there's been some change. Some banks have decided they're not going to do that at all. We've got all of our NPIs scheduled right now, so we can start taking them on Friday. A lot of business owners that had a Schedule $C$ that apply early and have been penalized, but the can't go back and take that portion that we have.

So I know it will be more work for us bankers, but it's a fairness of businesses that we're helping them and getting them back on their feet. So something else we can...

SECRETARY PIERSON: You can't help a patient that's not alive, and then most of these things have so many cascading impacts that really slow things down and they don't get results quickly.

Thank you for those inputs.
MR. ROY: Any other questions or comments?
(No response.)
MR. ROY: Hearing none, I'll entertain a motion to adjourn.

MR. ADLEY: So moved.
MR. JACKSON: Second.
MR. ROY: Motion and second.
All in favor, "aye."
(Several members respond "aye.")
MR. ROY: All opposed, "nay."
(No response.)
MR. ROY: Without objection.
(Meeting concludes at 10:55 a.m.)

REPORTER'S CERTIFICATE:

I, ELICIA H. WOODWORTH, Certified Court Reporter in and for the State of Louisiana, as the officer before whom this meeting for the Board of Directors of the Louisiana Economic Development Corporation, do hereby certify that this meeting was reported by me in the stenotype reporting method, was prepared and transcribed by me or under my personal direction and supervision, and is a true and correct transcript to the best of my ability and understanding;

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Dated this 31 st day of March, 2021.

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